

ESI Mobile Messaging

Maximizes users' access to ESI voice messages

ESI Mobile Messaging combines the advanced capabilities of an ESI business communications system with the convenience of users' existing e-mail accounts. When one receives a voice mail message at an extension or guest mailbox, the person also receives an e-mailed notification to which a .WAV of the voice mail message is attached. The notification's header contains information about the voice mail message — the Caller ID name and number, as well as the call's date, time, and duration. ESI Mobile Messaging also allows users to quickly do these (and more):

- **Listen to a voice mail message on one's PC or "smartphone"** — Play back a voice mail message on one's PC or "smartphone" by simply double-clicking the attachment.
- **Share voice mail messages** — Forward important voice mail messages to interested individuals, even if not on the user's system.
- **Choose which voice mail messages to handle and how to manage them** — A user with numerous voice messages can directly access any message right away.
- **Remotely manage voice mail messages** — A user can manage voice mail messages using Web mail from: a home PC or laptop; a personal (or alternate) e-mail account; or a "smartphone."
- **Store important voice mail messages** — Save a voice mail message attachment to a hard drive or USB Flash[®] drive.
- **Choose two e-mail accounts** at which to receive e-mailed notifications of voice mail messages.

Note: Some of these capabilities require activation in user programming, as explained in this feature's *Installation Guide* (ESI # 0450-1231)

Compatible with VIP

An ESI Mobile Messaging user who also has one of ESI's *VIP* applications gains an additional capability: simply selecting a e-mailed notification in the *Outlook* Inbox gives the user the ability to handle the voice mail message by using the *VIP* toolbar. For details on *VIP*, see its *Product Overview* (ESI # 0450-0608).

Requirements

ESI Mobile Messaging is compatible with any ESI Communications Server (except the ESI-50L) which is equipped with the following:

- **Hardware** — At least one **CS-SIP24**, **CS-SIP8**, or **CS-ASC**. For details on these cards, refer to the *ESI Communications Servers Hardware Installation Manual* (ESI # 0450-1049).
- **Software** — System software version xx.5.01 (or higher). Certified ESI Resellers may download this software from www.esiresellers.com/software.

Note: ESI Mobile Messaging users with "smartphones" that use *Windows Mobile Media Player* will need to locate a freeware program to play the .WAV file that ESI Mobile Messaging attaches to the e-mail.

Licensing is also required. The ESI Mobile Messaging license (ESI # 5000-0552) allows an unlimited number of users.

For additional details concerning ESI Mobile Messaging, consult its *Installation Guide* (ESI # 0450-1231) and *User's Guide* (ESI # 0450-1232). Certified ESI Resellers may download these and other documents mentioned herein from www.esiresellers.com/docs; additionally, the *User's Guide* is freely available from www.esiusers.com/downloads.

About ESI

ESI (Estech Systems, Inc.) is a privately held corporation based in Plano, Texas. Founded in 1987, ESI specializes in business communications systems. ESI pioneered the all-in-one telephone and voice mail system. The original IVX, introduced in 1996, represented a radical breakthrough in system design: the inclusion of a full suite of features within a single integrated system.

Since its days as a small start-up, ESI has enjoyed exceptional stability and growth while maintaining its dedication to small-company values — including the need to take care of the most important part of the equation: your business.



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